

# Invacare Scooters

## The Owner's Guide



Yes, you can.®

# We're all about Making Life's Experiences Possible



## Congratulations on your purchase of an Invacare Mobility Scooter!

At Invacare, we strive to improve the lives of our customers and help "Make life's experiences possible". Our innovative range of products are designed with the user in mind, focusing on quality and usability, and our Scooter range is no different.

Invacare has scooters to suit all requirements, from the Colibri Scooter, our small, easily transportable scooter for use around the home or shopping centre, to our larger scooters like the Comet, designed to help you navigate more challenging terrain or drive for longer distances.

Invacare scooters are known for their excellent performance, robust designs and years of trouble-free use. Coupling this with our five-year warranty, you will have peace of mind when using your Invacare scooter.

Congratulations on your choice of scooter, and welcome to the Invacare family.



### Your Dealer's Details:

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# Keeping you moving

## Free 24 Hour Roadside Assist



### New Zealand

#### AA help is at hand 365 days of the year

Invacare has joined up with the people at AA Roadservice cover to bring you peace of mind. With any Invacare mobility scooter purchase, you will receive 24 hour, 365 days per year, roadside assistance, for three years, FREE! So not only can you enjoy all the great features offered by our range of mobility scooters, you can rest assured knowing that if anything goes wrong with your mobility scooter, help is just an 0800 number away.

#### How do I become eligible for the 3 years FREE offer?

Simple. If you purchase any Invacare mobility scooter, you need to ensure your Invacare approved dealer registers for your warranty online at the time of purchase. Once your dealer has registered for your warranty, you will be automatically signed up for the program and can call 0800 500 222 any time you need to!



### Australia

#### 24/7 Road Service Australia

Invacare offers 1 year free breakdown assistance when you purchase your new scooter. To qualify for roadside assistance customers need to have current and active policies with 24/7 Road Service Australia.

Roadside assistance provides assistance only when:

- Customer has active policy
- Customer has broken down (Mechanical Breakdown ONLY) outside of home

Roadside assistance provides a towing service to bring the scooter home for the customer. They do not offer repairs, do any maintenance, or offer assistance of any kind when the customer is located in their home.

To be eligible you need to ensure your Invacare approved dealer registers your warranty online at the time of purchase. Once your dealer has registered your warranty, you will be automatically signed up for cover and can call 1300 550 279 any time you need to!

For further information call 24/7 Road Services Australia on 1300 550 279 or Emergency Breakdown on 1800 0086 616.



# Our carefree 5 Year Warranty



Your new ride just got even better. Use your Invacare mobility scooter with total confidence knowing that our industry-leading five-year warranty covers you. The five-year warranty covers failure of goods due to defects in material and workmanship. It does not include batteries, chargers, colour shrouds and accessories, and these items retain the standard one-year warranty.

Regular servicing ensures you get the best performance out of your scooter. Invacare scooters must be serviced annually by an approved Invacare dealer or service representative to qualify for the five-year warranty. You can find more information in our warranty terms and conditions, accessible on our website. Or talk to your local dealer.



## New Zealand

Freephone: 0800 468 222  
Email: [sales@invacare.co.nz](mailto:sales@invacare.co.nz)  
Web: [www.invacare.co.nz](http://www.invacare.co.nz)



## Australia

Freephone: 1800 460 460  
Email: [orders@invacare.com.au](mailto:orders@invacare.com.au)  
Web: [www.invacare.com.au](http://www.invacare.com.au)



# We're here to help Contacting Customer Service

There may come a time when you need a question answered or some advice about your mobility scooter.

You may even be looking to purchase accessories for your scooter or make enquiries about another Invacare product. If you can't find the answers you need online, give our friendly, local customer service teams a call.



## New Zealand

Freephone: 0800 468 222  
Email: [sales@invacare.co.nz](mailto:sales@invacare.co.nz)  
Web: [www.invacare.co.nz](http://www.invacare.co.nz)



## Australia

Freephone: 1800 460 460  
Email: [orders@invacare.com.au](mailto:orders@invacare.com.au)  
Web: [www.invacare.com.au](http://www.invacare.com.au)



# Need more? Accessorise Your Ride



### Sun canopy

Add the sun shade when needed.

Fits: Comet, Pegasus, Leo Scooters.



### Wind screen

Offers protection from the wind.

Fits: Comet, Pegasus, Leo Scooters.



### Storage bag

This spacious bag offers extra storage room.

Fits: Comet, Pegasus, Scooters.



### Front or rear lockable storage box

Keeps your valuables secure while driving.

Fits: Comet, Pegasus, Scooters. Mounting bracket required.



### Front lockable storage box

Fits: Comet, Pegasus, Scooters. Mounting bracket included.



### Rear basket

For carrying that extra shopping.

Fits: Comet, Pegasus, Leo, Colibri Scooters.



### Plastic front basket

A must have.

Fits: Comet, Pegasus, Leo, Colibri Scooters.



### Storage cover

Protects your scooter from dirt and wet conditions.

Fits: Comet, Pegasus, Leo, Colibri Scooters.



### Rollator carrier

Adjustable to carry your rollator safely.

Fits: Comet, Pegasus, Leo Scooters.



### Walking frame carrier

Keeps your walking frame stable during the drive.

Fits: Comet, Pegasus, Leo Scooters.



### Cup Holder

Stores bottles or soft drinks; can be folded

up when not in use.

Fits: Comet, Pegasus, Leo Scooters.



### Oxygen bottle carrier

Securely stores your oxygen during driving.

Fits: Comet, Pegasus, Leo, Colibri Scooters.



### Cane and crutch holder

Keeps your cane/crutch stable during driving.

Fits: Comet, Pegasus, Leo, Colibri Scooters.



### Mobile phone holder

Keeps your phone hands-free while driving.

Fits: Comet, Pegasus, Leo, Colibri Scooters.



### Personal key

A personal key cylinder for your scooter, available with 2 personal keys.

Fits: Comet, Pegasus, Leo, Colibri Scooters.

More accessories are available. Please contact Invacare.

# Get the Most From Your Battery



## Tips:

- With proper care, your Invacare batteries should last at least two years, but not looking after them correctly could shorten that life span by half!
- It is important to charge your battery for at least 18 hours before the first use. After that, 12-hour charging cycles are recommended where possible.
- Your batteries will only reach their full capacity after 10 to 20 charging cycles.
- Charging your batteries every night ensures maximum power each day – don't worry, you can't overcharge your Invacare battery!
- Maintaining a consistent speed whilst driving your scooter will put less drain on your battery.
- Where possible, avoid draining your battery by more than 80%.



## Always Remember:

- Use the charger supplied with the scooter. Don't use cheap imitations as they can damage your battery and your scooter.
- When possible, don't charge the battery in conditions under 10°C or over 30°C.
- Never run your battery completely flat.



## How often should a battery be charged?

- Daily Users – Charge Daily
- Occasional Users – Charge your battery before an outing and always after active use.



## How should a battery be stored?

- Always store your batteries FULLY CHARGED
- Check your batteries once a month and recharge as needed.
- When storing your scooter for more than 2 weeks, charge the batteries and then disconnect them.
- Avoid hot or cold extremes when storing batteries.



# Tips and tricks Using Your Scooter

## Practice (as the saying goes) makes Perfect!

While Invacare scooters are designed to be easy to drive, it is a good idea to practice close to home before venturing further afield. Take some time to get used to the controls, check the seating height is right and get comfortable with your new purchase.

## Plan Ahead

Ensure that you know your route and its accessibility before leaving your home on your scooter. You may need to phone ahead to get the knowledge you need.

## Slow and Steady

We know it's another truism but slow and steady will win the race. It's safest to take it slowly on your scooter, this ensures you have time to stop if you encounter anything unexpected.

## Stay Alert

Be alert for children or dogs and keep an eye out for cars backing from driveways. Don't assume that drivers have seen you.

## Obey the Rules

Make sure you obey the road rules when riding your scooter whether on the footpath or road. Stay on the footpath unless there isn't one and cross roads at pedestrian crossings where possible. Pedestrians have the right of way.

## Don't Text and Ride

Using your phone while in control of your scooter is dangerous and could cause injury to yourself or others. Stop and pull over if you need to use your phone or consult a map.

## Be Responsible

Do not use your scooter when you are under the influence of drugs or alcohol that may impede your ability to drive it responsibly.

## Stay Bright

It's a good idea to wear brightly coloured clothing to help with visibility. All Invacare scooters come with a high visibility vest to wear and flag to attach. At night reflective clothing can help you remain seen and safe.

# Before you Ride

## Fully charged

Don't forget to charge your scooter battery before you use it.

## Check the weather

Do you need to take a raincoat? Will you need the sun canopy?

## Baggage

Will you need to carry a load? Have you attached any baskets or bags that you need?



# Ready to upgrade? Our Range...



Invacare Colibri



Invacare Leo



Invacare Pegasus Metro



Invacare Pegasus Pro



Invacare Comet Pro\*



Invacare Comet Alpine+



Invacare Comet Ultra

[www.invacare.co.nz](http://www.invacare.co.nz)



[www.invacare.com.au](http://www.invacare.com.au)



\* NZ Only

FOR FURTHER INFORMATION:

**New Zealand:** Freephone 0800 468 222, email [sales@invacare.co.nz](mailto:sales@invacare.co.nz) or visit [www.invacare.co.nz](http://www.invacare.co.nz)

**Australia:** Freephone 1800 460 460, email [orders@invacare.com.au](mailto:orders@invacare.com.au) or visit [www.invacare.com.au](http://www.invacare.com.au)

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